

Assurance Statement Vendor

Vendor B.V. (further referred to as Vendor) has commissioned FIRA Sustainability B.V. (further referred to as FIRA) to provide external assurance on the reliability of its Corporate Social Responsibility information as presented in the CSR-Register (also known as MVO-Register). This statement is issued to Vendor based on our assessment of the content, including underlying systems and available evidence, as disclosed in its Basic CSR Report and CSR Scorecard. This statement is intended for clients and other stakeholders who have a professional interest in Vendor sustainability performance and opportunities.

Scope

The scope for this assignment is: Selling, producing, assembling and supplying hygiene products and services by Vendor B.V. (chamber of commerce 34031534) based in the Netherlands. Holding firm, Vendor Holding B.V., and activities of Vendor Public Washrooms B.V. and Vendor International B.V. are not in scope.

CSR Report: Basic

Vendor expresses commitment to the principles of corporate social responsibility, and discloses its ambition on CSR issues as prioritized by the CSR-Register, including management approach, policies, measures and plans.

Methodology & Work Undertaken

Organizations process its sustainability information in the CSR-Register. FIRA verifies all claims and information in accordance with the standard particular to the Basic CSR Report (see CSR-Register Protocol for details), based on moderate assurance. Claims and related information in the CSR-Register were reviewed based on the evidence made available by Vendor to FIRA to determine the plausibility of information. FIRA ensures that the assessment team possesses the required competencies and adheres to the principles of auditing regarding ethical conduct, professional integrity, and independence.

Conclusion

Vendor reports about initiatives and performance related to sustainability. Based on the work undertaken, we conclude that the claims and information portrayed through its report in the CSR-Register are reliable.

Summary FIRA Comments

We compliment Vendor on initiatives undertaken. Please find a summary of our comments as published in the CSR-Register below:

- ① **Balance & Completeness:** Management approach has been disclosed, we encourage Vendor to include clear and smart objectives for all relevant CSR issues to monitor progress. Practices are focused on social return, health and safety, human development, waste management, dispenser re-use, climate change, promoting sustainable products and sustainable procurement. We encourage Vendor to quantify these practices and to disclose practices on use of circular and recycled input materials.
- ② **Code of Conduct:** A company code of conduct is in place.
- ③ **Commitment to CSR:** A company specific CSR declaration is in place, including commitment to all CSR principles and progress on material issues.

Date of issue: May 02, 2019
(Company CSR information is re-assessed on annual basis).

On behalf of FIRA,



Mrs. J. Chatelain
Director Reporting and Assurance

