

Assurance Statement Vendor

Vendor B.V. (further referred to as Vendor) has commissioned FIRA Sustainability B.V. to provide external assurance on the reliability of its Corporate Social Responsibility information as presented in the FIRA Platform. This statement is issued to Vendor based on our assessment of the content, including underlying systems and available evidence, as disclosed in the Company Basic CSR Report and CSR Scorecard. This statement is intended for clients and other stakeholders who have a professional interest in Vendor sustainability performance and opportunities.

The value of FIRA participation is found in transparency on actual CSR performance information as disclosed in the FIRA Platform. Please visit www.fira.nl to request access.

Scope

The scope for this assignment is: Selling, producing, assembling and supplying hygiene products and services by Vendor B.V. (chamber of commerce 34031534) based in the Netherlands. Holding firm, Vendor Holding B.V., and activities of all its other (foreign) subsidiaries are not in scope. Please refer to the FIRA Platform for further details regarding legal entities and activities.

CSR Report: Basic

Vendor expresses commitment to the principles of corporate social responsibility, and discloses its ambition on CSR issues as prioritized by FIRA, including management approach, policies, measures and plans.

Methodology & Work Undertaken

FIRA facilitates organizations processing the sustainability information in the FIRA Platform. FIRA ensures that the assessment team possesses the required competencies and adheres to the principles of auditing regarding ethical conduct, professional integrity, and independence. FIRA verifies all claims and information in accordance with the standard particular to the Basic CSR Report (see FIRA Platform Protocol for details). Claims and related information in the FIRA Platform were reviewed based on the evidence made available by Vendor to FIRA to determine the plausibility of information.

Conclusion

Vendor reports about initiatives and performance related to sustainability. Based on the work undertaken, we conclude that the claims and information portrayed through its Basic CSR Report in the FIRA Platform are reliable.

Summary FIRA Comments

We compliment Vendor on initiatives undertaken. Please find a summary of the comments (accomplishments and/or opportunities for improvement) published in in the FIRA Platform below:

- ① **Balance & Completeness:** Management approach has been disclosed, we encourage Vendor to disclose clear objectives for all relevant CSR issues. Practices are focused on social return, health and safety, human development, prevention of pollution, dispenser re-use and recycling, climate change, promoting sustainable products and sustainable procurement. We encourage Vendor to disclose practices on use of circular input materials and carbon emission reduction related to transportation.
- ② **Code of Conduct:** We encourage Vendor to disclose a formal company code of conduct.
- ③ **Commitment to CSR** A company specific CSR declaration is in place, including commitment to all CSR principles and progress on material issues.

Date of issue: March 5, 2018

(Company CSR information is re-assessed on annual basis).

On behalf of FIRA,



Mrs. J. Chatelain
Director Reporting and Assurance

