

Vendor International B.V. Privacy and Cookie Statement

This is the privacy statement of Vendor International B.V. (company number 34045015), hereinafter referred to as Vendor, in respect of the website www.vendorinternational.com.

Vendor respects the privacy of all clients and users of our website. We ensure that the personal information you provide is treated confidentially. Personal data is processed in a manner that complies with the General Data Protection Regulation. This privacy statement solely pertains to Vendor's products and services.

Please be aware that Vendor is not responsible for the privacy policy of other sites and sources that can be accessed via a link on our website. When you access third-party websites via our website, we recommend you consult the privacy statement and disclaimer of the websites in question. You will know that you have left our website when the URL changes.

Personal data we process

Vendor processes your personal data because you use our services and/or because you provided those data to us. The personal data we process when you visit our website are the IP address, location details, details about your activities on our website, your internet browser and device type and other personal data you provide actively, such as your first name and surname, telephone number or e-mail address.

Purpose of and lawful basis for processing personal data

Vendor processes your personal data for the following purposes - sending our newsletter, to call or e-mail you if this is required to implement our services, to inform you of changes to our products and services, to deliver goods and services to you. Vendor also analyses your behaviour on the website in order to improve the website and to match our range of products and services to your preferences.

How long do we store personal data

Vendor stores your personal data no longer than strictly necessary to achieve the purpose for which your data was collected.

How we secure personal data

Vendor takes the protection of your data seriously and takes suitable measures to prevent misuse, loss, unauthorised access, accidental disclosure and unpermitted amendments. If you are under the impression that your data are not properly secured or if there are indications of misuse, please contact us.

Sharing personal data with third parties

Vendor does not sell your data to third parties and only provides those if this is necessary to implement our agreement with you or to comply with a statutory obligation. We conclude a data processors agreement with businesses that process your data on our instructions to ensure a similar level of security and confidentiality of your data. Vendor remains responsible for this processing.

Google Analytics

We use Google Analytics to track how users use the website and to track the effectiveness of our Adwords adverts on Google search result pages. The information obtained in that manner, including the address of your computer (IP address), is transferred to and stored by Google on servers in the United States. Read Google's privacy policy for more information as well as Google Analytics' specific privacy policy. Google uses this information to track how our website is used, to provide reports about the website to us and to provide its advertisers with information about the effectiveness of their campaigns. Google can provide this information to third parties if Google has a statutory obligation to do so or insofar as those third parties process the information on behalf of Google. We cannot control this. We have not permitted Google to use the obtained analytics information for other Google services.

Newsletter

We provide a newsletter in which we inform interested parties of news in the area of toilet hygiene, our services and associated matters. Your e-mail address is only added to the list of subscribers with your express consent. Every newsletter contains a link you can use to unsubscribe. The newsletter subscribers database is not provided to third parties.

For the newsletter we use Mailchimp to determine which elements on our webpages receive most attention. Mailchimp uses cookies for this purpose. These cookies are not used to identify you personally, they only enable us to analyse how the website is used. You can find more information about Mailchimp's cookies in their privacy policy. If you do not wish Mailchimp to collect these data, please unsubscribe from the newsletter with the aforementioned unsubscribe link.

Cookies, or comparable technology, we use

Vendor uses the following types of cookies:

- Functional cookies
- Analytical cookies
- Tracking cookies

A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone during your first visit to this website. Vendor uses cookies with a purely technical functionality. They ensure that the website operates properly and enable us to optimise its operation, for example by remembering your preferences. We also place

cookies that track your surfing behaviour to provide you with customised content and adverts. During your first visit to our website we already informed you of those cookies and asked your consent for placing them. You can unsubscribe from cookies by changing your browser settings to not storing cookies. You can also delete all the information that was stored previously with your browser settings.

Inspect, rectify or erase data

You are entitled to inspect, rectify or erase your personal data. You are also entitled to withdraw any permission for data processing, to object to Vendor processing your data, and you are entitled to data portability. This means that you can submit a request to us to send the personal data we have on you in a computer file to you or to another organisation designated by you.

You can send a request for inspection, rectification, erasure or data portability of your personal data or a request to withdraw your consent or your objection to processing personal data in writing to the postal address below.

To ascertain that the inspection request was made by you, please submit a copy of your proof of identity with your request. Please black out your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizens service number (BSN) on this copy to protect your privacy. We will respond to your request as soon as possible, but within four weeks.

Vendor would also like to point out that you have the option to submit a complaint to the national supervisory authority, the Dutch Data Protection Authority by using this [link](#).

Amendments to privacy statement

We reserve the right to amend this privacy statement. Amendments will be published on this website. Vendor International B.V., situated at Persephonestraat 38, 5047 TT in Tilburg, is responsible for data processing as set out in this privacy statement.

Contact details

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I <https://www.vendorinternational.com>